



Centerstone  
**2012 Annual Report**

HELPING PEOPLE LIVE A BETTER LIFE



*Photo by Dean Forbes*

# Message from the Chief Executive Officer

It's been one year since we became Centerstone, and I am pleased to report that we are growing and evolving to better serve the diverse communities of Seattle.

We continue to act as a community lifeline through programs that have helped over 23,000 people meet their basic needs for food, heating, and housing. In addition, through our Financial Education Program and a partnership with the African American Leadership Forum - Seattle, we are working closely with community residents and service providers to engage in collective community action and dialogue. Centerstone is working with a group of stakeholders with shared longstanding financial and strategic investments in the community, including the Urban Leagues of Seattle and Tacoma, Washington State Commission on African American Affairs, and the African American Leadership Forum - Tacoma. One of our initiatives is to conduct a comprehensive study reporting the current financial, social, and political

barriers to prosperity for African Americans in the State of Washington. We are deeply committed to this strategic work and passionate about advocating for equity to promote policy change.

I invite you to review our recent progress in this annual report to discover all of the ways we are reaching out to the community help people live better lives.



**Andrea Caupain**  
*Chief Executive Officer*

# Message from the Board President

To accomplish our mission of helping people move from poverty to self-sufficiency, we have focused on a singular approach: how to do more with less. Though our need to serve more people continues to grow, in today's economic times we have limited choices in how we add capacity. Our solution? Investing in our people: employees, volunteers, and the Board.

**Employees:** This year, Centerstone earned national recognition as a Choose People Organization – a highly discerning and scientifically validated certification that immediately distinguishes Centerstone as a place that cares about its employees and where employees feel good about coming to work. Choose People is the common thread that ties good consumers and happy employees to great organizations like Centerstone, which ultimately strengthens the larger social fabric and promotes economic sustainability.



**Volunteers:** Through a partnership grant with United Way of King County and 501 Commons' Volunteer Impact Program, Centerstone implemented new developments to our Volunteer Program including orientations, screenings, placements, and trainings for all incoming volunteers. This

process allowed Centerstone to maintain consistency with our volunteer contributions while increasing the efficiency and impact of each hour donated to expand our reach. We developed many skilled volunteer positions within the agency that allow Centerstone to enhance our supportive services such as emergency application intakes and community resource referrals.

**Board:** We also recruited several new Board members to diversify the skill sets on our Board, including community members, consultants, and business professionals from Microsoft and University Preparatory Academy.

We are fortunate to have many wonderful employees, volunteers, and Board members guiding us towards a sustainable future. Please do not hesitate to contact us if you are interested in joining our ranks.



**Dale Morris**  
*Board President*

# Who We Are

## Mission

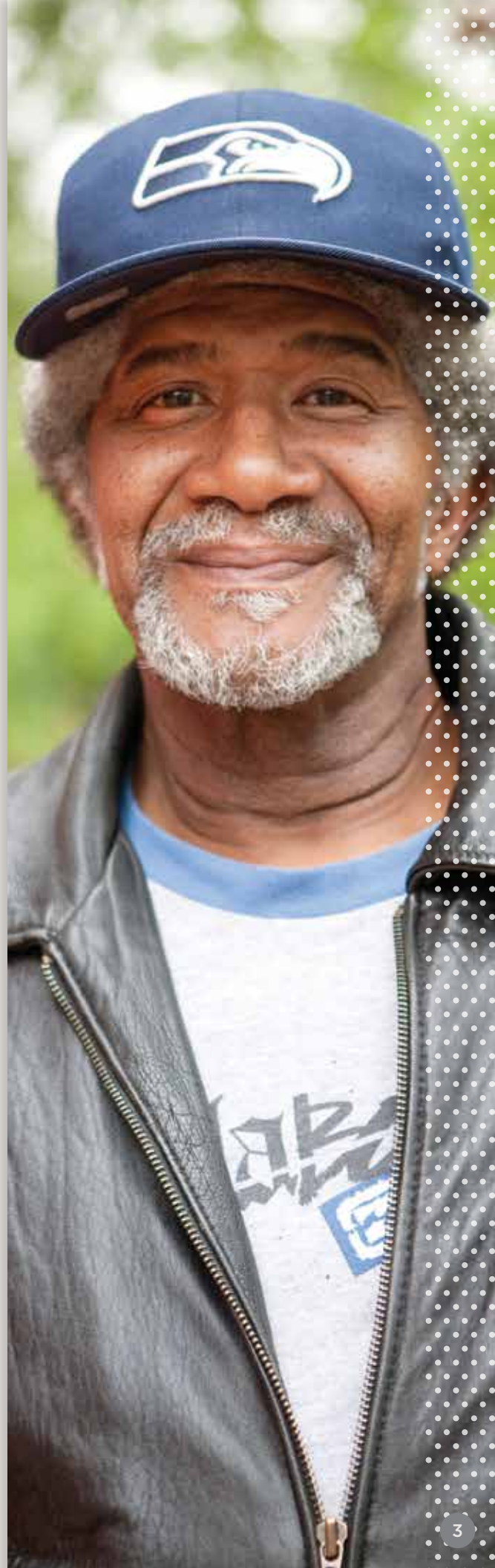
Centerstone helps people help themselves and each other as they move from poverty to self-sufficiency through programs and advocacy.

## Vision

We seek to create a healthy, thriving world free of poverty by serving low-income individuals and families in central King County including immigrants and refugees, youth, seniors, people with disabilities, and the new poor.

## Values

- Excellence** Meeting and even exceeding standards of excellence in all that we do.
- Compassion** Never judging anyone that walks through our doors, and treating all people with dignity and respect.
- Responsiveness** Responding to clients and the community to address needs in a timely and responsive manner.
- Innovation** Challenging ourselves to be impactful leaders in our community through new and dynamic approaches to social services.
- Resiliency** Maintaining a sustainable business model that endures the test of time.
- Diversity** Providing culturally competent services to make all people feel comfortable and understood.



# What We Do

**Food Assistance Program** Our Food program served 37,650 bags of food in 2012 to 5,347 families/10,159 individuals, offering a variety of nutritious food to the city's most vulnerable population. Centerstone's Food program also provides a home delivery service to meet the needs of seniors, people with disabilities, and others that are homebound.

**Energy Assistance Program** Many people in Seattle are facing financial hardship, especially in these tough economic times. Our Energy Assistance Program provided over \$4.2 million in financial assistance to 10,619 low-income families and individuals to prevent disconnection from heating services, help pay home heating bills and minimize future home heating costs.

**Housing Assistance Program** Centerstone is committed to reducing homelessness in Seattle. We helped 99 families last year to secure and maintain affordable housing, offering \$77,659 in financial assistance to prevent eviction.

**Financial Education Program** Centerstone's Financial Education Program works to stabilize, educate, and reduce debt for our clients. Our Financial Education Program taught 275 people vital skills including budgeting, credit, tax preparation, and other financial topics to help stretch their paychecks further and reduce the number of people affected by poverty through 41 workshops and 231 hours of training and coaching.



## Living Day to Day: The Need for Centerstone's Services

The number of families living in poverty is greater than ever. Centerstone is a community lifeline for people who are struggling to survive—even the working poor. Here are some of the facts:

- Children under 6 years old are particularly vulnerable to poverty. Children younger than 6 living in families with a single female head of household live in poverty at the rate of 58.2%, compared to 13.4% of children living in poverty in married-couple families.
- The federal "poverty threshold" in 2010 for a family of four with two children 17 or younger is \$22,113. However, researchers estimate that it takes an income of about 1.5 to 3.5 times the official poverty level to cover the cost of a family's basic day-to-day needs.
- If every person in the United States that is living in poverty lived in the same state, it would be the most populous state in the nation – the state of Poverty, USA. The current population of Poverty USA is larger than the populations of Texas, New Mexico, Oklahoma, Kansas, Colorado, Arizona, Utah, Wyoming, Nevada and Nebraska...combined.

# Eating on \$1 a Meal: Lorraine's Story

A true “child of the 60s,” 72-year-old Lorraine Campbell is a warm, upbeat, free-spirited woman with a wealth of life experience. She is a three-time cancer survivor. She’s also a published author, and is currently working on a memoir which she hopes to fund through an Artist Trust Fellowship. Yet despite living life to the fullest, Lorraine can barely afford to eat. She lives on only \$710 a month in Supplemental Security Income with \$100 a month in food stamps. She can afford to spend \$1 on each meal.

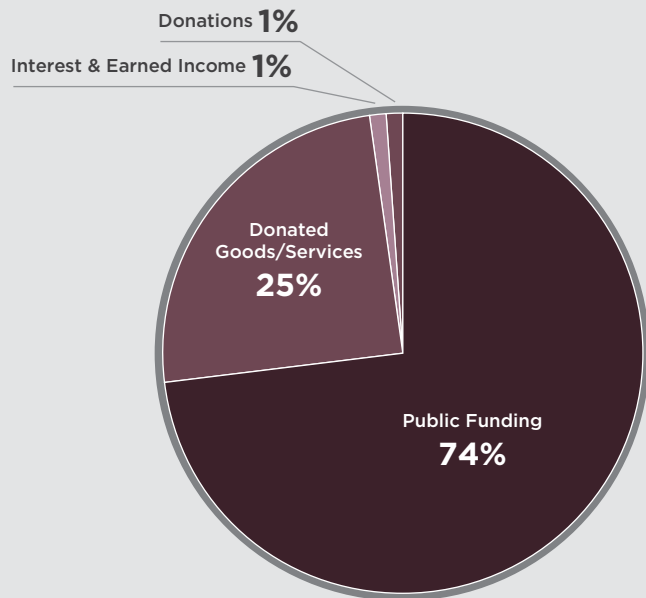
Nearly every Friday, rain or shine, Lorraine walks a mile with her small, rolling suitcase to Centerstone’s Food Bank to pick up a week’s worth of food.

“If food banks weren’t around, I’d go hungry,” she said. Lorraine seeks service from several food banks in the neighborhood. She goes once a month to the food bank at Jewish Family Services and stops by Cherry Street Food Bank on her way to the library, but she relies most heavily on Centerstone.

For Lorraine, nutrition is critically important to her health. Besides skin cancer and painful scoliosis, Lorraine has lived with Hepatitis C for decades, keeping it under control mostly through a diet of fruits and vegetables. She has been a vegetarian for over 50 years and struggles to make 50% of her diet fresh produce—preferably organic—in order to keep her liver healthy and functioning. Without the community support of neighborhood food banks like Centerstone, Lorraine would have to work even at 72 years old to afford to eat. As it is, she spends many hours each week walking from food bank to food bank to meet her basic nutritional needs. Lorraine appreciates the support and care that Centerstone’s staff provides. “This place is turning into so much more than just the vegetables,” Lorraine said.

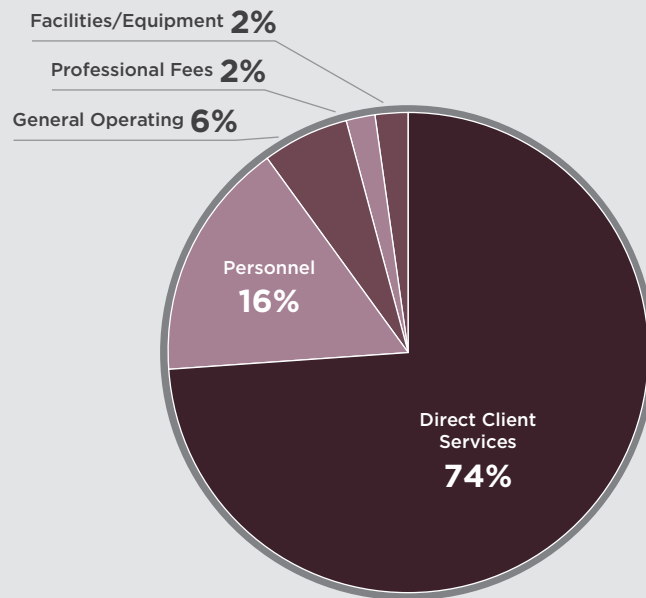


# Financial Summary



## 2012 Revenue

Public Funding	74%	\$5,045,140
Donated Goods/Services	25%	\$1,690,981
Donations	1%	\$38,948
Interest & Earned Income	1%	\$36,277
<b>Total Revenue</b>		<b>\$6,811,346</b>

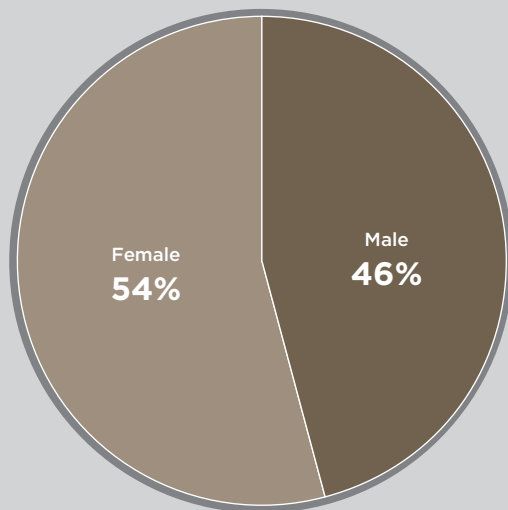


## 2012 Expenses

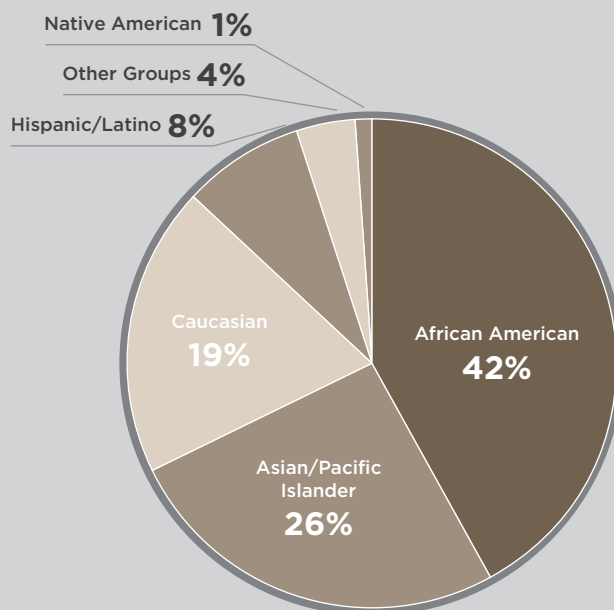
Direct Client Services	74%	\$5,060,439
Personnel	16%	\$1,117,924
General Operating	6%	\$395,557
Professional Fees	2%	\$141,106
Facilities/Equipment	2%	\$138,542
<b>Total Expenses</b>		<b>\$6,853,568</b>

# Who We Serve

Centerstone provides culturally competent services to make all people feel comfortable and understood. In 2012, Centerstone provided services to 23,166 Seattle residents.



Male	46%
Female	54%



African American	42%
Asian/Pacific Islander	26%
Caucasian	19%
Hispanic/Latino	8%
Other Groups	4%
Native American	1%

# Help us to end the cycle of poverty

## **DONATE**

Supporting Centerstone's mission will impact thousands of people in need across Seattle! Help low-income and under-served communities to better their lives by supporting our staff, programs, and services. Donate by mail or on-line at [www.center-stone.org](http://www.center-stone.org).

## **CORPORATE GIVING PROGRAM & SPONSORSHIPS**

We partner with many local businesses as part of our corporate giving program and sponsorships, including Boeing Employees Community Fund, Boston Private Bank & Trust Company, Amazon.com, and Puget Sound Energy. Contact us about opportunities to partner with your organization.

## **IN KIND DONATIONS OR PRO BONO SERVICES**

If you have the resources or the desire to give back to your community, Centerstone offers many ways to donate. Contact us today.

## **VOLUNTEER**

Volunteers are always needed and welcome! In 2012, volunteers donated 10,016 hours of time to Centerstone. If you are interested in volunteering or have special skills to offer Centerstone, please don't hesitate to contact us.

## **Thank You 2012-2013 Staff, Board of Directors, and Volunteers**

### **STAFF**

Alexis Jones-Munn  
Amy Samudre  
Andrea Caupain  
Carol Haythorne  
Crystal Perine  
Danielle Ansotigue  
David Gestaut  
Denneen Chambers  
Gloria Gobert  
Hamdi Mohamed  
Heather Schwitalla  
Jay Hamilton  
Jeffrey De Haro  
Joseph Phan  
Julie Antos  
Justine Markowski  
Karen Wallace  
Leon Garnett  
Lydia Jocson  
Minh Dinh  
Molly Smith  
Nicholas Merkner  
Rebekah Binns  
Rudik Kazaryan  
Tiblets Gebreab  
Tong Dang  
Unique Saunders

### **BOARD OF DIRECTORS**

Annette Anderson  
Cecil Miles  
Dale Morris  
Delanda Coleman  
Grace Greenwicz  
Ismaila Gibba  
Kevin Dawson  
Sarah Bernstein  
Susan Bloch  
Tee-Ta Walker  
Terry Thomason

### **VOLUNTEERS**

Aaron Sean  
Albert Newman  
Alex Ozkan  
Alyssa Brandt  
Amanda Lee  
Amanda Ziff  
Amerigroup  
Community Care  
Ameriprise Financial  
Amy Canady  
Andrea Thompson  
Angela Knight

Anthony Ivory  
Asmat Ibrahim  
Boston Private Bank  
Brian Clawson  
Briana Hoffer  
Bruce Bryant  
Buffy Belt  
Cara Teeters  
Cassandra Oakes  
Cathy Faatz  
Chandra Banks  
Charity Ranger  
Charles Bailey  
Charles Neal  
Charles Stewart  
Chloe Porter  
Chris Kranda  
Craig Robinson  
Curt McIntyre  
Darryl Peterson  
Deborah de Raadt  
Deborah Glover  
Deborah Wright  
Dena Hua  
Dominique Smith  
Edward Richard  
Eshetu Gebremichael  
Eva Walker  
Garrett Budnick  
Harlie Rankin  
Harold Smalls  
Hien Nguyen  
Jacob Lin  
Jacquelyn Hayes  
Jamell Sullivan  
James Easton  
James Robinson  
James Smith  
Janet Blackstone  
Jennifer Davidson  
Jeremy Bradford  
Jesse Morgan  
Jessica Silva  
John Lindsay  
Jon Swenson  
Joseph Britton  
June Belo  
Karen Lauer  
Kelly Strothers  
Kelsey Rau  
Kevin Reynolds  
Kiki McGuinn  
Kimberly Ozuk  
Kinzie Faulk  
Lamiya Kazi  
Larry Floyd

LaShaun Hartfield  
Lawrence Rutz  
Makenzie Ruppert  
Marcus Jim  
Mark Ross  
Markiel Parks  
Martha Coria  
Matt Snead  
Maureen Johnston  
Melinda Smith  
Melissa Davis  
Michael "Lee"  
Marqucio  
Michael McCann  
Michelle Tabor  
Miftah Abumirafik  
Myron Cason  
Nanci Cardona  
Oscar Hopper  
Onza Solutions  
Patricia Bruce  
Patricia McCormick  
Patrick Clifford  
Peter Sullivan  
Phillip Torrence  
Pragya Madan  
Rachael Maltiel  
Rafael Arutiunian  
Reilly Williams  
Robin Roche  
Russell Anderson  
Ryan Styrk  
Sam Freese  
Sam Tuppan  
Sean Butterfield  
Seattle University  
Sherry Bash  
Stan Allison  
Steve Monroe  
Steve Wendt  
Susan Bloch  
Tabitha Borchardt  
Terrence Robinson  
Thomas Corona  
Thomas Raven  
Tim Williams  
Tri Huynh  
U.S. Trust, Bank of America  
Vanessa Harris  
Vanessa Williams  
Viron Watson  
Warren Bell  
William Bauer  
Yelena Garist  
501 Commons

# Thank You 2012-2013 Supporters

## Corporate, Foundation & Community

### \$25,000+

Employees Community Fund of the Boeing Company Northwest Area Foundation

### \$5,000+

Amazon.com  
Catherine Holmes  
Wilkins Foundation  
Jeff Brotman

### \$1,000+

Beni Hassan Temple 64  
Bill & Melinda Gates Foundation  
Boston Private Bank  
Darwin Campbell  
Emerald City Chimney  
Fales Foundation Trust  
Ivan King  
Microsoft  
Powers Chimney & Masonry  
Puget Sound Energy  
OIC of Washington  
Sound Oil Company  
Sprague Israel Giles, Inc.  
Sterling Bank

### Up to \$999

Adam Brotman  
Adam Kline  
Adobe Systems Incorporated  
Aleen Roberts  
Anchor Blinds Company  
Andrea Buckmeier  
Andrea Caupain  
Angela Powell  
Angela Roberts  
Anne-Marie Faiola  
Annie Huguley  
Anonymous  
Atsuko Yamaguchi

Barbara Fane  
Barbara Walden  
Bincy Jacob  
Brad Nelson  
Brennon Gomm  
Brent Johnson  
Carrie Bryant  
CC Gardner Glesser  
Curtis McKnight  
Dale Morris  
Danielle Okeefe  
Delanda Coleman  
Diana Stone  
El Centro de la Raza  
Elizabeth Dolliver  
Elizabeth Marx  
Emily Brucker  
Erika Cravens  
Floyd Thomas  
Genise Dawson  
Glendale Heating  
Gloria Buren  
Gloria Martin  
Grace Greenwich  
Intuitive Bodywork LLC  
Ismaila Gibba  
Jack & Bette Dunn  
Jacqueline Jones-Walsh  
Jason Brotman  
Jason Woodley  
Jeff & Lisa Lanctot  
Jennifer Samuels  
Jessie Schutzenhofer  
Jim Hruza  
Joanna Cullen  
John & Ruth Saunders  
Joseph Phan  
Joshua Sanderson  
Judith Sanderson  
Julianne Andersen  
Julie Hayes  
Julio Richburg  
Kelley Myers  
Kevin Dawson  
Kiku Hayashi  
King County Employee Giving Program  
LeAnne Moss  
Leisl Hill  
Lembhard & Marjorie

Howell  
Leon Garnett  
Leona Locke  
Linda Melsted  
Linda & Michael Miller  
Maria Anulacion & Hao Nguyen  
Marilyn Jensen  
Martin Steele  
Megan West  
Melethia Molitor  
Melissa Caupain  
Melissa Lamfalusi  
Melody Overton  
Meredith Knapp  
Michel & Valerie Brotman  
Mike Anderson  
Mike Dawda  
Monica Risse  
Nancy Thompson  
OPEIU  
PACLAB  
Patty Foley  
Peter Smith  
Peterston Sullivan LLP  
Philip Mortenson & Belle Chenault  
Philip Thompson & Raja Doddala  
Ray Holmdahl  
Randy Shigetani  
Realia Company LLC  
Richard Binns  
RLi Technology Group  
Robb Howard  
Robert Summerrise III  
Robert Swanson  
Robin & Craig Medin  
Sally Oberlin  
Sarah Williams  
Sari Amos  
Saudia & Stephan Yhann  
Seelig Fuel  
Severne Jackson  
Shannon Horton  
Sharon McGary  
Sherry Williams  
Shonte' McGary

Stephen Levensgood  
Steve Stapleton  
Steven & Cathy King  
Susan Bloch  
Suzanne Sasville  
Sylvia & Craig Chambers  
Sylvester Cann  
Tarah Kent  
Tee-Ta Walker  
Terry Thomason  
The Douglas Family  
The Seattle Foundation  
Theresa Stauch  
Tim Orth  
Timothy Thomas  
Tisha Valverde-Westwood  
TRUIST  
Vanessa Gaston  
Vicki Fabre  
Vu Le  
Washington State Combined Fund Drive  
William Brown  
Yen Nguyet Thi To & Joseph Phan  
Yvonne Redding-White

## Food Bank In-kind Donors

Emergency Feeding Program  
Food Lifeline Donations  
Northwest Harvest Donations  
Oroweat  
Pike St. Food Bank  
Safeway  
Seattle University Food Drive  
Squire Park Community Council  
St. Vincent DePaul Food Bank  
Swedish Hospital Food Drive  
Trader Joe's  
Urban Delivery Small Potatoes



centerstone

722 18th Avenue • Seattle, WA 98122  
tel: 206.812.4940 • fax: 206.328.8138

[www.center-stone.org](http://www.center-stone.org)

